

NERLDC Contact Information

POSTAL ADDRESS:

North Eastern Load Despatch Centre (NERLDC),
Power System Corporation Operation Limited (POSOCO)
POWERGRID Complex, Dongteih, Lower Nongrah, Lapalang,
Shillong- 793006, Meghalaya, India

EMAIL IDS:

| Name of Department | Email ID | Purpose |
|----------------------------------|--|--|
| System Operation – I (SO-I) | nerldccr@posoco.in | All activities related to real time grid management, Grid security, Contingency management, Restoration of grid and disturbance analysis & reporting, Daily operational reports /data; Scheduling activities, Shutdown related issues, Regulation of power supply, Updation of restoration procedure & reactive manual, OCC related issues, PX & STOA(DA & Contingency) Processing etc |
| | nerldcoa@posoco.in | All STOA & PX related issues and processing of STOA Advance/FCFS applications and related reports. Schedule related discrepancy after the fact. STOA & WBES software. FGMO etc |
| System Operation - II (SO-II) | nerldco2@posoco.in | Primary Email. Used for any information other than those listed in category emails (Reactive Power absorption, PoC Data, Nodewise data for TTC, 1 st Time charging of new elements to Grid, Daily Hourly voltage, Monthly Power Supply position etc) |
| | rtsdnerldc@posoco.in | Real-Time Security Desk related information; Load forecast ; Weather related reporting; Event information on real-time basis; others |

| Name of Department | Email ID | Purpose |
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| System Operation - II (SO-II) | nerldcoutage@posoco.in | Element outage related information; Shutdown / Outage requisition; Outage approval; Weekly Outage Report; others |
| | nerldcprotection@posoco.in | Protection related information; Event analysis information; DFR/ DR; Event Loggers/SER; Relay indications; Event Reports; Protection details |
| Market Operation (MO) | nerldcmo@posoco.in | Primary Email. Using for correspondence related to NERLDC Fees & Charges, STOA |
| | monerldc@posoco.in | Disbursement, Deviation Charges, Reactive Charges & General correspondences related to MO Department, Receiving weekly SEM data, |
| System Logistics (SL) | nerldc.sl@posoco.in | Availability of SCADA/EMS system & related works like modeling, Database maintenance, SCADA H/W & related subsystems; contingency related information; VPS, Telemetry Status reporting & Integration of new elements in the grid; DTS: Functioning & upgradation of IT Infrastructure All IT related issues like VOIP, Network VC, Voice Recorder, Surveillance, Access control, LAN, associated lease lines & other IT H/W related issues Website/Intranet maintenance and Cyber Security Issues: WAMS/PMU etc. related information, Auxiliary services UPS/Battery Bank, DG Sets, AC Systems, Lift etc. & logistics related information etc. |